PROPERTY MARKET APPRAISALS DURING THE COVID-19 OUTBREAK

GUIDANCE FOR VENDORS OR LANDLORDS

At Strutt & Parker we are as committed as ever to achieving our clients' property ambitions. During the Covid-19 outbreak we are taking every precaution to ensure we can do this efficiently, whilst keeping our clients, potential buyers and our staff safe.

We understand that you will want an up to date Market appraisal to understand what price your property could achieve and to get advice on how to prepare it for market. During lockdown we have been delivering this advice online and can continue to do that but for a full appraisal we will need to visit your home.

We all have a part to play in making sure that every step of your property sale is carried out safely and securely for everyone involved. Below are some guidelines to help you prepare for a market appraisal:

Booking a market appraisal

When you call us to book a market appraisal please let us know if anyone in your household has symptoms of Covid-19 or is self-isolating or shielding so we can schedule the appointment appropriately.

Before your market appraisal

We will call you in advance of our visit to confirm some details, on that call please:

- Confirm that nobody in your household has symptoms of Covid-19, is self-isolating or is shielding.
- Let us know if anyone in your household is in a clinically vulnerable group (i.e. over 70) but has not been asked to shield do let us know that too and we can make arrangements to avoid face-to-face contact.

The day of your market appraisal

Please ensure your property is thoroughly cleaned using standard household cleaning products before and after the viewing, focusing on frequently touched areas such as door handles. Open all internal doors to minimise contact with door handles and open windows to ensure the property is well ventilated.

Identify a place outside your property (ie your garden or your car) where you can wait for the duration of our visit.

What happens during the market appraisal?

When we arrive at your property we will call you to let you know we have arrived and agree how we will access the property and where we will meet you.

Please maintain a two metre social distance throughout the appointment.

Our staff will use face coverings and hand sanitiser.

We will not to touch anything in your property unless absolutely necessary. If anything is touched we will wipe this down with sanitising wipes immediately.

We will spend as little time as possible in your property whilst conducting the market appraisal and will then meet with you outside your property at a distance of 2 metres to discuss our appraisal. If the weather does not permit this we will call you on the phone instead.

For more information about the government guidance on moving home during the Covid-19 outbreak please click here. If you have any queries or concerns about these guidelines please don't hesitate to get in touch with us.

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